

DuVoice offers **analog, digital, TAPI, and SMDI telephone system and voice mail integrations** to almost every PBX. For specific integration notes please see our documentation section. We can provide complete voice mail system installation, programming and integration assistance. If you don't see the telephone switch you are looking for, please call **800-888-1057** .

### Alcatel

PBX	Product	Integration Detail
Millenium	DV4/DV2000	Proprietary inband integration

### Avaya

PBX	Product	Integration Detail
PARTNER Plus	DV4/DV2000	Inband mode code.
PARTNER II	DV4/DV2000	Inband mode code.
PARTNER ACS	DV4/DV2000	Inband mode code.
Endeavor	DV4/DV2000	Inband mode code.
Legend, MAGIX	DV4/DV2000	Inband mode code.
IP Office	DV4/DV2000	TAPI.
System 25	DV4/DV2000	Inband mode code.
System 75 / 85	DV2000-U	Digital set emulation
ProLogix	DV4/DV2000	Inband mode code.
GuestWorks	DV4/DV2000	Inband mode code.
Definity G1, G3 v6.2 or earlier	DV4/DV2000, DV2000-U	Inband mode code or Digital set emulation.
Definity G3 v6.3 or later	DV4/DV2000, DV2000-U	Inband mode code or Digital set emulation.
Communications Manager including S8300, S8500, S8700	DV2000-U	Digital Set emulation.

### Central Office

PBX	Product	Integration Detail
Centrex	DV4/DV2000	Uses SMDI link with Central Office. Requires Dedicated SMDI Link. - Requires DuVoice part number LINK-SMDI

### Comdial

PBX	Product	Integration Detail
Executech	DV4/DV2000	Inband mode code.
DXP	DV4/DV2000	Inband mode code. Requires ATID.

DSU Impact	DV4/DV2000	Inband mode code. Requires ATID.
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### Hitachi

PBX	Product	Integration Detail
HCX 5000	DV4/DV2000	Serial Integration used for MWI and PMS.

### Inter-Tel

PBX	Product	Integration Detail
Premier ESP, GMX, 2460	DV4/DV2000	Inband.

### ITT - Cortelco - eOn

PBX	Product	Integration Detail
ITT 3100	DV4/DV2000	ITT Serial integration. Does not use SMDI.
Milenium	DV4/DV2000	ITT Serial integration. Does not use SMDI.

### Fujitsu

PBX	Product	Integration Detail
Fujitsu 9600	DV4/DV2000	Serial integration SMDI
FUJITSU STARLOG 196	DV4/DV2000	Inband

### Iwatsu

PBX	Product	Integration Detail
ZTD / Adix	DV4/DV2000	Inband

### Microtel

PBX	Product	Integration Detail
56	DV4/DV2000	Inband

### Mitel

PBX	Product	Integration Detail
SX 50, MS 55	VSE-COV. Limited availability, please contact DuVoice for details.	Available COV configuration only. COV configuration. Integration emulates Mitel COV Superset 4 telephone sets.
SX50 MS55 DNIC	DV2000-U, LINK-DNIC	Digital set emulation.
SX 100 / 200 Analog	VSE-COV. Limited availability, please contact DuVoice for details.	Available COV configuration only. COV configuration. Integration emulates Mitel COV Superset 4 telephone sets. <b>Requires Generic 217 software</b>
SX 200D / EL / ML ONS	DV4/DV2000	In ONS configuration. <b>Requires 1004 or higher software</b>
SX2000 and 3300 ICP	DV2000-U	Digital set emulating Mitel Superset 430 set.
SX200D / EL / ML Digital DNIC	DV2000-U	Digital set emulating Mitel Superset 430 set.

## NEC

PBX	Product	Integration Detail
Mark II	DV4/DV2000	Inband.
1400	DV4/DV2000	Contact DuVoice Technical Support.
Pro I	DV4/DV2000	Inband.
Pro II	DV4/DV2000	Inband.
Electra Elite	DV4/DV2000	Inband.
IPK	DV4/DV2000	Inband.
NEAX 2400 and 2000 IVS	DV2000-U	Digital set emulation of NEC DTERM 111 set.
NEAX 2400 MCI	DV4/DV2000	Serial integration SMDI
DS1000	DV4/DV2000	Inband.
DS2000	DV4/DV2000	Inband.

## Nitsuko

PBX	Product	Integration Detail
DS01	DV4/DV2000	Inband

## Nortel

<b>PBX</b>	<b>Product</b>	<b>Integration Detail</b>
Norstar DR5, CICS, MICS	DV2000-NS-R or DV2000-U	Digital set emulation of M7324 set.
Meridian Option 11, Option 81 etc.	DV2000-U	Digital set emulation of M7324 set.

## **Panasonic**

<b>PBX</b>	<b>Product</b>	<b>Integration Detail</b>
KX-TDA	DV4/DV2000	Inband.
KX-T 1232	DV4/DV2000	Inband. Requires 11-D3 software.
DBS	DV4/DV2000	Inband.

## **Samsung**

<b>PBX</b>	<b>Product</b>	<b>Integration Detail</b>
816	DV4/DV2000	Supervised transfer. Call DuVoice Tech Support.
56ex	DV4/DV2000	Inband.
DCX	DV4/DV2000	Inband.

## **Siemens**

<b>PBX</b>	<b>Product</b>	<b>Integration Detail</b>
Hipath 3750/3550/3500	DV4/DV2000	Inband
Hicom 150	DV4/DV2000	Inband
Hicom 300, Model 30, Model 80	DV2000-U	Digital set emulation of ROLMphone 400 set.
Roim CBX 9005, 9006, 9751	DV2000-U	Digital set emulation of ROLMphone 400 set (RP 400).

## **ShoreTel**

<b>PBX</b>	<b>Product</b>	<b>Integration Detail</b>
ShoreTel	DV4/DV2000	Analog station ports with Serial integration SMDI.

## **Sprint**

<b>PBX</b>	<b>Product</b>	<b>Integration Detail</b>
Protege	DV4/DV2000	Inband

### **Southwestern Bell**

<b>PBX</b>	<b>Product</b>	<b>Integration Detail</b>
Landmark DKS	DV4/DV2000	Inband

### **TIE**

<b>PBX</b>	<b>Product</b>	<b>Integration Detail</b>
Onyx (aka NEC DS1000/2000)	DV4/DV2000	Inband.

### **Toshiba**

<b>PBX</b>	<b>Product</b>	<b>Integration Detail</b>
Strata DK	DV4/DV2000	Inband or Serial integration SMDI
CTX / CIX	DV4/DV2000	Serial integration SMDI
DK-280<	DV4/DV2000	Inband.
DK-280 - SMDI	DV4/DV2000	Serial integration SMDI

### **Vodavi**

<b>PBX</b>	<b>Product</b>	<b>Integration Detail</b>
Digital, DHS, Starplus	DV4/DV2000	Inband.
STS and XTS	DV4/DV2000	Inband.

### **WIN Communications**

<b>PBX</b>	<b>Product</b>	<b>Integration Detail</b>
36	DV4/DV2000	Inband.
48CT, 96CT, 128CT, 440CT	DV4/DV2000	Inband.
100D, 200D	DV4/DV2000	Inband.